



## 2025 CANADA CONTRACTOR HOLIDAY PROMO TERMS AND CONDITIONS

### 1. Eligibility

The 2025 Fall Promotion (the "Promotion") is open only to licensed contractors (each, a "Contractor") who are legal residents of Canada who have reached the age of majority in their province or territory of residence at the time of participation. Employees, officers, and directors of Ariston Canada, Inc. ("NTI") its affiliates, subsidiaries, distributors, wholesalers, and advertising or promotion agencies are not eligible to participate.

Contractor's participation in the Promotion constitutes Contractor's unequivocal and absolute acceptance of these Terms and Conditions without reservation.

### 2. Promotion Period

The Promotion begins at 12:00:00 AM Eastern Time on November 17, 2025 and ends at 11:59:59 PM Eastern Time on December 15, 2025, according to the clocks of NTI in its absolute and sole discretion ("Promotion Period").

### 3. How to Qualify

During the Promotion Period, a Contractor who purchases any combination of Qualifying Units (as defined below) through an authorized distributor or sales channel will be eligible to receive a digital gift card. Purchase of each Qualifying Unit will be rewarded with a \$100 gift card. Subject to the rules and limitations described herein (see section "Promo Details" for more information).

- Qualifying purchases must be made in the same transaction or accumulated within the Promotion Period. No purchase prior to, or after, the Term of this Promotion will be considered valid regarding qualifying purchases.
- A "Unit" is defined as all TRX, all FTVN, all NTI Compass, and TFTN (up to 399 MBH).
- Proof of purchase in the form of dated invoices must be submitted to verify eligibility (see section "Redemption Process" for more information).
- To redeem a reward the Registration Form must be filled out and submitted. See section titled "Redemption Process".

### 4. Redemption Process

To claim a reward, the Contractor must submit proof of qualifying purchases by 11:59:59 pm on December 19, 2025 via the Registration Form, which is an online form that can be accessed here: <https://ntiboilers.com/2025-holiday-rewards>



NO OTHER METHOD OF REDEMPTION SHALL BE DEEMED AS VALID BY NTI; NTI IS NOT RESPONSIBLE FOR CONTRACTOR'S INABILITY TO ACCESS OR OTHERWISE COMPLETELY FILL OUT / SUBMIT THE ONLINE FORM. NTI reserves the right to verify all claims and may request additional documentation to determine eligibility.

To be sure that you have all the required information to redeem purchases of Qualifying Units for a reward, be sure to have the following information available:

- Contractor Name (first/last)
- Contractor Company (legal company name, including any "Doing Business As")
- Mailing Address
- Contractor Email and Phone Number
- Distributor qualifying Units were purchased from
- Date of purchase of qualifying units that are within the Term of this Promotion
- Serial Number of qualifying Unit in question
- Proof of purchase (copy of invoice with qualifying unit with purchase date within the Term of this Promotion)

NTI will make best efforts to process redemptions and deliver reward(s) as quickly as possible, however please allow 3 - 4 weeks processing time from date of accepted redemption. A link to redeem the digital gift card will be emailed to the email address provided during registration.

## 5. General Conditions

- Rewards are non-transferable and may not be exchanged for cash or credit.
- Only regularly priced products qualify; discounts or promotions cannot be combined.
- No substitutions are allowed except by NTI, who reserves the right to substitute a reward with one of equal or greater value if necessary.
- NTI is not responsible for lost, late, incomplete, incorrect, misdirected, invalid, or illegible/incomprehensible submissions.
- Receipt of a reward is contingent upon compliance with these Terms.
- Non-fulfillment, delay or omission in regards to any and all of the obligations imposed by this offer will not be considered a breach of the offer, nor will it entail any liability when it is the result of Force Majeure.



Force Majeure will be understood to comprise any extraordinary event, unforeseeable, or if foreseeable, an inevitable event, such as labor disputes, fire, mobilization, public health emergencies, insurrection, war, natural disasters, the prohibition of a government to not supply to a national company or organization, damages caused by the application of extraterritorial laws, embargoes, tariffs and blockades, among others, that may occur which may impede the partial or total fulfillment pursuant to this offer.

## **6. Fraud and Abuse**

NTI reserves the right to disqualify any Contractor suspected of fraud, abuse, or violation (intentional or accidental) of these Terms. All claims are subject to verification and audit.

## **7. Limitation of Liability**

To the fullest extent permitted by law, by participating in the Promotion, each Contractor agrees to release and hold harmless NTI, its parent, subsidiaries, affiliates, officers, directors, employees, representatives, and agents from and against any and all liability, loss, or damage of any kind arising out of or in connection with participation in the Promotion or the acceptance, use, misuse, or possession of any reward.

Under no circumstances shall NTI be liable for incidental, punitive, consequential, special, compensatory, or any other kind of damages, direct or indirect, including without limitation loss of profits, even if NTI was advised of the possibility of such damages. NTI is not liable for any damages of any kind whatsoever as a result of the fraudulent or unlawful actions of third parties in connection with this Promotion, including, but not limited to liability to any Contractor for Reward(s) Contractor may be eligible for in connection to certain purchases but that Sponsor has previously issued a reward or rewards, acting in good faith, as a result of a third party's misrepresentation, fraud, or other unlawful actions with regard to this Promotion.

## **8. NTI Rights and Discretion**

NTI reserves the right to modify, suspend, or terminate the Promotion at any time for any reason, including without limitation fraud, technical issues, product availability, or any other factor beyond Sponsor's reasonable control. All decisions of Sponsor are final and binding.

## **9. Privacy Policy**

By participating in the Promotion, you agree to NTI's collection, use, and disclosure of your personal information. Personal information submitted in accordance with this Promotion will be used exclusively for the purpose of administering the Promotion, evaluating submissions for rebate redemption, communicating with you regarding the Promotion, and delivering the reward in the format noted above in the section titled "Redemption Process".



## **10. Governing Law and Jurisdiction**

This promotion is governed by the laws of the Province of New Brunswick and the federal laws of Canada applicable therein. Any disputes shall be resolved exclusively in the courts of New Brunswick. Eligible Participant(s), by participating in the Promotion, hereby waive any objections (including for hardship) with regards to the venue or body of law that shall govern in the event of a dispute arising out of, or in connection with, these Terms. BOTH NTI AND ELIGIBLE PARTICIPANT WAIVE TRIAL BY JURY WITH RESPECT TO ANY SUIT, CLAIM, OR ACTION ARISING OUT OF, OR CONCERNING, THIS PROMOTION.

**PROMOTION IS VOID WHERE PROHIBITED OR RESTRICTED BY LAW.**

## **11. Term Modifications**

NTI reserves the right to modify these Terms at any time, without prior notice, by posting the updated Terms on its website or through other means of communication it deems sufficient. Contractor's participation in the Promotion after the posting of the updated Terms, if any, constitutes Contractor's unequivocal and absolute acceptance of the modified Terms.