

NTI 2021 Contractor Connectivity Promotion

Thank you for your interest in our 2021 Connectivity Promotion. We are pleased to offer a \$50 credit to our online store with each boiler connected.

1) How do I register for the promotion?

Answer: You need to be signed up as a Connected Contractor with NTI. If you have not already done that, you can go to Remote Connectivity

2) I am already registered as a Connected Contractor with NTI, how do I participate?

Answer: If you are already signed up as a Registered Connectivity Contractor with NTI, no further registration is necessary for this promotion.

There are two steps involved in connecting the installed boiler to WiFi for monitoring purposes.

- a) Connect the installed boiler (TRX or FTVN) to the Homeowners WiFi network. For information on how to do that, please see our video at <u>Connect to WiFi</u>
- Once the boiler in connected to WiFi, you can then assign it to your account so it will be visible in your online dashboard. Click this link for a document describing this process.
 Connectivity Quick Start Guide

Once the boiler is connected and assigned to your contractor account, NTI will send you an email within 48 hours with instructions on how to redeem your \$50 credit.

3) Where do I get more detail on how to connect a boiler using NTInet?

Answer: You can find an instructional video on our YouTube Channel at Connect to WiFi.

4) Where do I find the NTI Online Store?

Answer: The NTI Online Store is at <u>NTI Online Store</u>. Be sure to choose the applicable country based on where you live.

5) Do I need an account on the NTI Online Store in order to redeem my credits?

Answer: Yes, the online store requires you to have an account to deposit your credits. To set up your account, click on the Account icon in the top right corner of the screen (beside the shopping cart), then click Create Account on the drop-down menu.

6) What is the currency of the \$50 credit?

Answer: The currency of the store credit will match your country of residence.

7) How long does this promotion run?

Answer: The promotion runs from April 1st to August 31st.