

# TRX

Residential Condensing Gas Boiler

**Connectivity  
Quick Start Guide**

**TRX series**



Thank you for your purchase.  
You just installed an **NTI** boiler designed and built to provide a new experience in domestic heating and hot water comfort.

Connect the product and, with agreement from the boiler's owner, activate the remote assistance service to manage issues remotely and be notified of errors in real time.



## **WARNING**

- Before the beginning of the following procedure check that the Internet router where the boiler is installed is working correctly.
- Keep the SSID and password of owner's Wi-Fi network handy.  
They will be used during configuration.

Connecting the boiler is quick and easy in 4 easy steps:

**1: Owner Account Creation**

**2: Connect the Boiler to the Internet**

**3: Get the Boiler WiFi Serial Number**

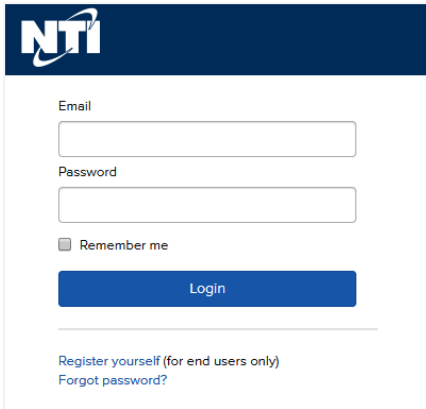
**4: Contractor Remote Connectivity**

# 1. Owner Account Creation

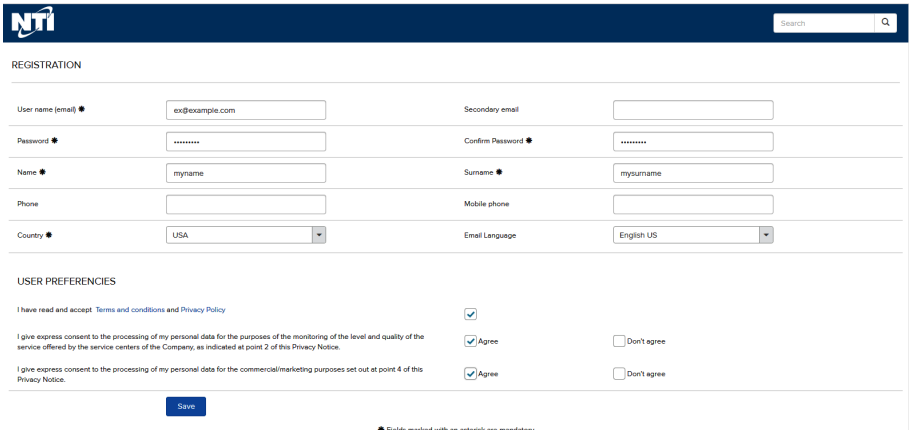
1. Enter the website and create your final user account
2. Confirm your email. All other steps will be performed by the Contractor



[www.nti.remotethermo.com](http://www.nti.remotethermo.com)



The screenshot shows the NTI login interface. At the top left is the NTI logo. Below it, there are two input fields labeled 'Email' and 'Password'. A 'Remember me' checkbox is located below the password field. A blue 'Login' button is positioned below the checkbox. At the bottom of the form, there are two links: 'Register yourself (for end users only)' and 'Forgot password?'.



The screenshot shows the NTI registration page. At the top left is the NTI logo, and at the top right is a search bar. The main section is titled 'REGISTRATION' and contains several input fields: 'User name (email)\*', 'Secondary email', 'Password\*', 'Confirm Password\*', 'Name\*', 'Surname\*', 'Phone', 'Mobile phone', 'Country\*', and 'Email Language'. Below the registration fields is a 'USER PREFERENCES' section with three consent statements and checkboxes for 'Agree' and 'Don't agree'. A 'Save' button is located at the bottom left of the preferences section. A legend at the bottom center indicates that fields marked with an asterisk are mandatory.

## 2. Connect the Boiler to the Internet

1. Enter connectivity menu by pressing MENU and OK.

a) Turn ON "WIFI":  
Scroll to Wi-Fi (using the right + and - buttons) and press OK, then select "ON". Confirm by pressing OK.

b) Open Access Point:  
Scroll to "AP", then press OK.  
"AP" will begin flashing indicating that the Access Point is open.

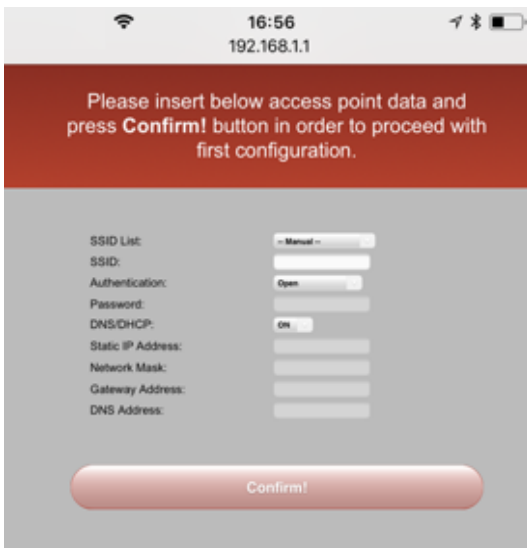
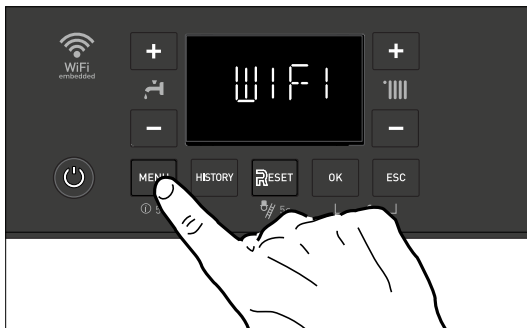
2. Connect your computer or smartphone to the network "Remote GW Thermo" (unsecured)

3. Open the browser and go to 192.168.1.1

4. Choose the local Wi-Fi and enter the password

5. The boiler is now connecting to Internet!  
Check the Wi-Fi Icon on the display:

- If you only see the Wi-Fi symbol on steady, it means that the product is online.
- If you see the Wi-Fi symbol blinking fast, the product is still trying to connect, just wait few minutes and it should change to being on steady.
- If you see the Wi-Fi symbol blinking slow, it means that the procedure has failed. Please, try again and check that the Wi-Fi password is correct.



### 3. Connect the Boiler to the Internet

1. Enter connectivity (I-NET) menu: press MENU ("I-NET" will appear), then press OK. Scroll to "SN" (using the right + and - buttons), then press OK.
2. The display will show you its 12 characters serial number. Take note of it.
3. Ask the customer for their email they used to create the user account.
4. You can now register the product and start monitoring remotely!



## Step 4

# Contractor Remote Connectivity

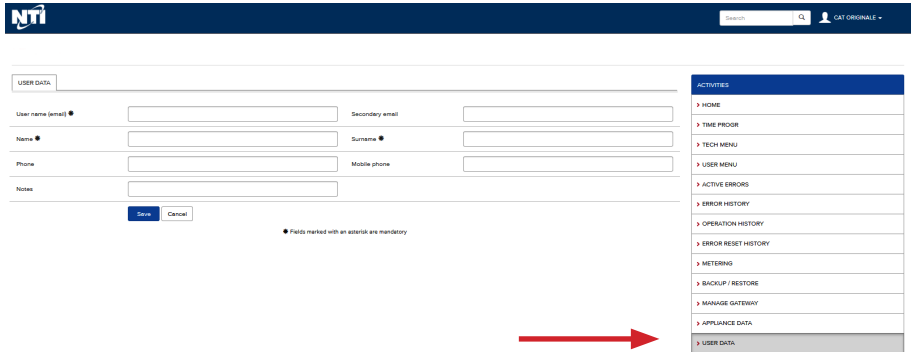
1. Log in to the platform [www.nti.remotethermo.com](http://www.nti.remotethermo.com) with your Contractor account. If you don't already have an account, please go to <http://www.ntiboilers.com/remotcontractor> to request an account.

2. To register a new product, click on “New Product Registration”.
3. Enter the location of the product by entering the address or dragging and dropping the pin in the map
4. Enter the WiFi serial number from Step 3 and confirm agreement.

## Step 4

# Contractor Remote Connectivity

5. Fill in the available data and then go to "User Data". Enter the Owner's information (email address is required).



The screenshot displays the NTI web interface. At the top left is the NTI logo. At the top right, there is a search bar with the text "SEARCH" and a magnifying glass icon, and a user profile icon labeled "CAT ORIGINAL".

The main content area is divided into two sections:

- USER DATA:** A form with the following fields:
  - User name (email) \*
  - Secondary email
  - Name \*
  - Surname \*
  - Phone
  - Mobile phone
  - NotesBelow the form are "Save" and "Cancel" buttons. A note below the form states: "Fields marked with an asterisk are mandatory".
- ACTIVITIES:** A vertical sidebar menu with the following items:
  - HOME
  - TIME PROOF
  - TECH MENU
  - USER MENU
  - ACTIVE ERRORS
  - ERROR HISTORY
  - OPERATION HISTORY
  - ERROR RESET HISTORY
  - METERING
  - BACKUP / RESTORE
  - MANAGE GATEWAY
  - APPLIANCE DATA
  - USER DATA** (highlighted in grey)

A red arrow points from the right towards the "USER DATA" option in the ACTIVITIES sidebar.



Visit us online

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